



Report of the Monitoring Officer

Special Standards Committee – 12 November 2019

Code of Conduct Casebook

Purpose:	To update the Standards Committee on the Ombudsman's Code of Conduct Casebook
Report Author:	Tracey Meredith
Finance Officer:	Ben Smith
Legal Officer:	Tracey Meredith
Access to Services Officer:	Rhian Millar
For Information	

1. Background

- 1.1 The Public Service Ombudsman for Wales has published 4 Code of Conduct Casebooks as follows:

October to December 2018 – Issue 19 February 2019;

January to March 2019 – Issue 20 May 2019.

April to June 2019 – Issue 21 September 2019.

July to September - Issue 22 October 2019.

They are attached at Appendix A.

2. Equality and Engagement Implications

- 2.1 There are no equality and engagement implications associated with this report.

3. Legal Implications

- 3.1 There are no legal implications associated with this report.

4. Financial Implications

- 4.1 There are no financial implications.

Background Papers: None

Appendices: Appendix A – Code of Conduct Casebook x 4